

**Procurement transformation in practice:
smarter policies, stronger tools, better
outcomes not paths - lessons in growth,
rejection and resilience**



Enabling Outcomes that Matter



What We Were Up Against?

- **Complexity was growing, not shrinking**
- **Compliance vs agility – the never-ending tension between us and the business**
- **Delivering social outcomes adds another dimension**

Drivers for Change. Why we had to evolve!

**Policy shifts are rewriting
the playbook**





VISION

Enabling outcomes that matter

PURPOSE

Ko te mahi, kotahi tātou

Working closely with our partners to deliver on our strategic objectives and enhance public value

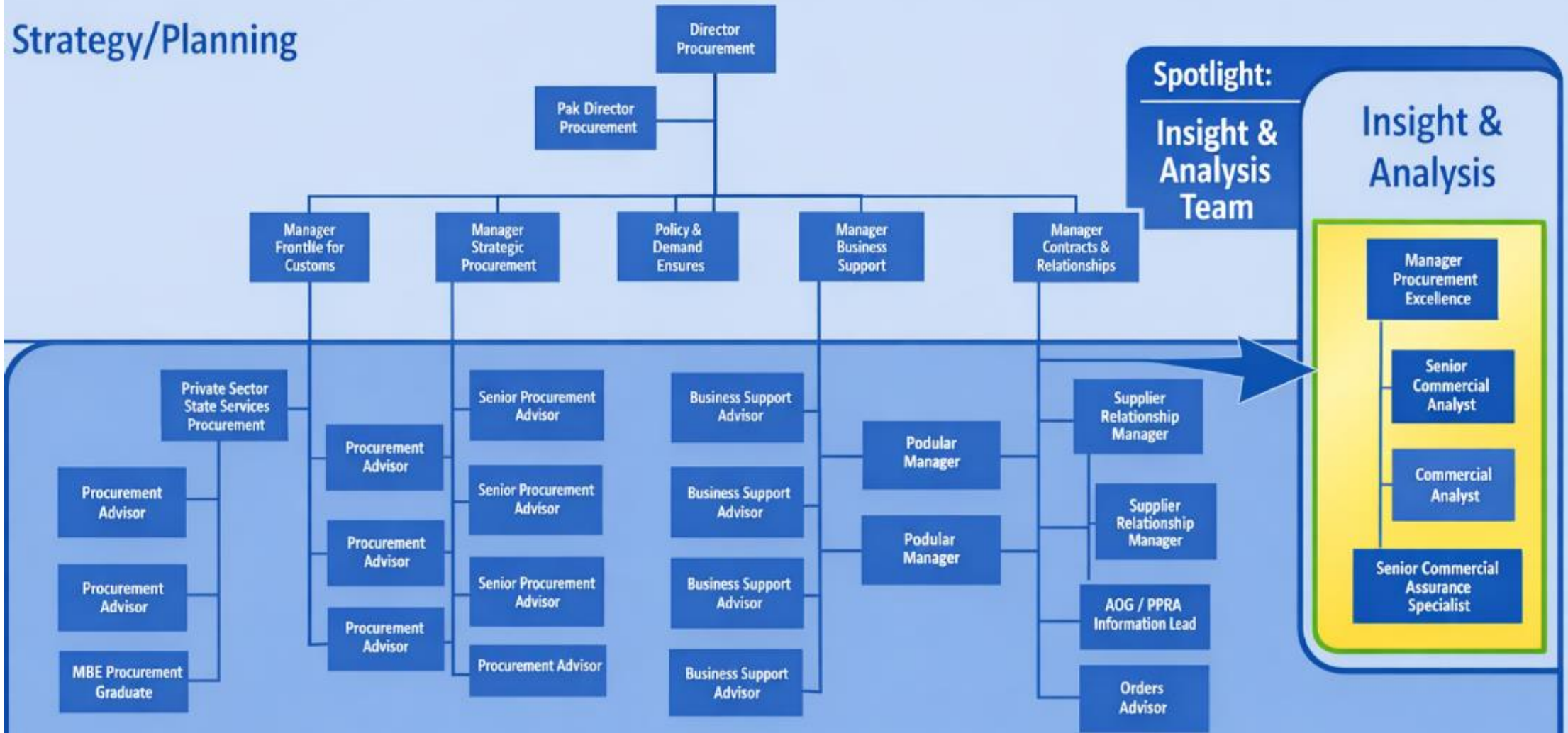
MISSION

We achieve our Vision and Purpose by:

- Centring whānau voice, mana and wellbeing in how we partner, fund, plan, design, deliver and evolve the solutions and infrastructure necessary to achieve equitable outcomes
- Being a trusted advisor by building and championing commercial acumen within our internal and external environment
- Providing exceptional customer service, including sound critical and strategic thinking
- Ensuring our customers are 'safe' by applying the Government Procurement Rules and Principles, and giving effect to Te Tiriti o Waitangi



Strategy/Planning



Drivers for Change. Why we had to evolve!

Technology evolution is transforming the toolbox





Drivers for Change. Why we had to evolve!

Public expectations are changing, fast

Objectives (why)

1

Reduce risk in the supply chain

Be more effective at managing risks to improve resiliency across the supply chain for the betterment of the Justice sector

2

Improve control

Provide structure and consistency to the way in which we engage with service providers throughout the relationship lifecycle

3

Increase and improve collaboration

Enable a culture of collaboration that will build on and leverage our service providers expertise.

4

Develop and grow markets

Be both the agitator and facilitator of sustainable markets in which our services providers operate, to ensure long term value is derived for all parties

5

Enable continuous improvement

Optimise continuous improvement opportunities

6

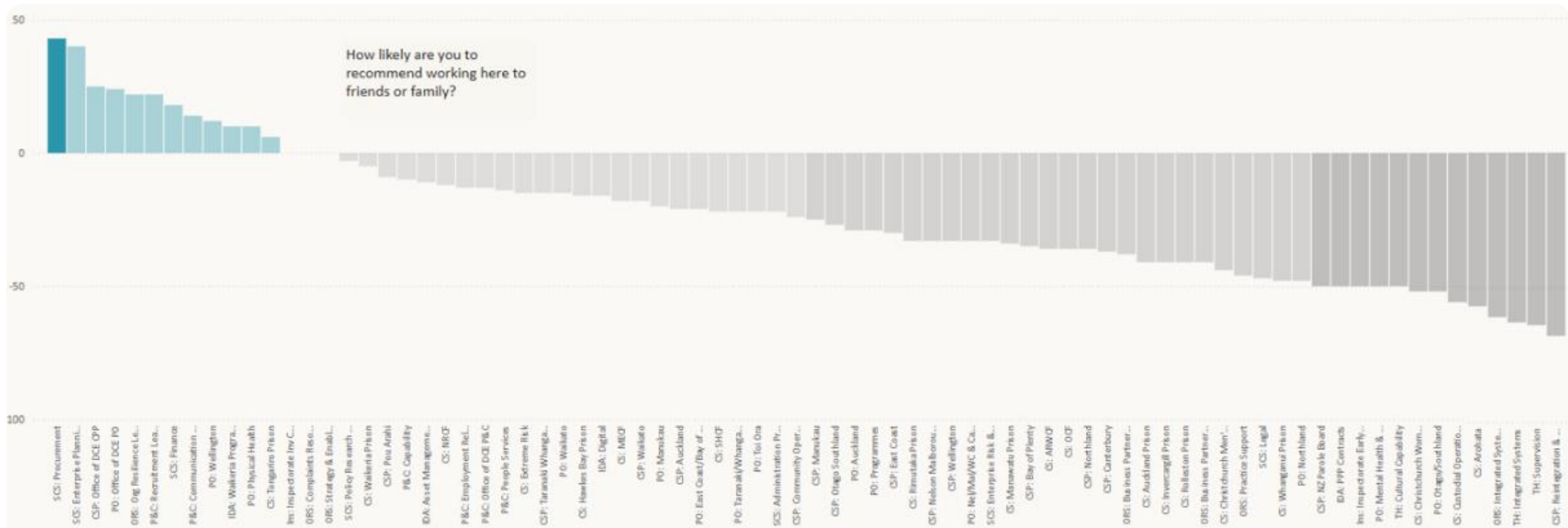
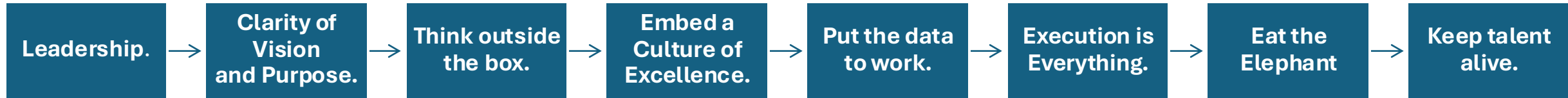
Be the leader in the Justice sector

Lead by example, our SSRM framework will scalable across the justice sector

Lessons in Growth, Rejection, & Resilience



Summary – The Eight Core Anchors



Celebrate Success



Call to Action





Questions?